

Camping Domaine de Corneuil's general conditions of reservation and rental

Bookings

Every booking is nominative and cannot be transferred under any circumstance.

Bookings will only be definitive upon reception of:

- a down payment of 25% of the total price + €15 reservation fee for rented accommodations
- a €130 down payment + €15 reservation fee for the camping pitches.

Arrivals and Departures

Camping pitches are available from 11:00am on the day of arrival and must be freed before 11:00am on the day of departure. In case of late arrival or early departure, your entire stay will be due as per the dates of your reservation.

In high season, rented accommodations are from Saturday to Saturday.

Time of arrival is from 2:00pm for rented accommodations and departures before 10:00am after inventory and verification of the rental's cleanliness has been done.

In case of no show and if you do not warn us, your camping pitch/rented accommodation will be maintained for 24 hours. Past this delay, your camping pitch/rented accommodation could be rented to another customer and you will be charged for the entire stay.

Cancellation

In order to be taken into account, cancellations must be done in writing by letter or email.

A cancellation insurance will be proposed to you at the time of your reservation. It is advised that you take it but it remains optional. It covers the reimbursement of collected paid funds to the campsite in case of cancellation, in accordance with the conditions of the initial reservation, excluding reservation fees and cancellation coverage. If you do not purchase cancellation insurance when booking a pitch or rental, your deposit, reservation fees and payments already made will not be refunded.

Payment

For campsite pitches: the balance of your stay must be paid on the day of your arrival.

For rented accommodations: balance has to be settled 30 days prior to your arrival date.

If the payment has not been settled in full 30 days prior to your stay, the rental will be considered cancelled and the paid deposit will be retained by Camping Domaine de Corneuil.

If you book a rented accommodation within 30 days of your arrival, the total amount of your stay has to be paid in full.

Deposits

A €400 deposit will be asked of you upon your arrival for rented accommodations. This deposit covers the loss, breakage or deterioration of the rental material as well as cleanliness of the place. This deposit will be sent back to you by mail within 8 days.

In case of destruction or missing inventory in the rented accommodation, your deposit will be kept and cashed.

Part of your deposit in the amount between €50-70 will be for cleanliness of the rented accommodation. Between €50 and €70 of your deposit will be kept and cashed in the event your rented accommodation is not left in a clean state.

Visitors

Campsite visitors are under the responsibility of the contract signatory. Visitors must register at the reception, pay the visitor fee and respect the campsite rules. They must park their car on the campsite parking lot and leave the campsite before 8:00pm.

Animals

Animals must be maintained on a leash, tattooed and vaccinated. Their vaccination record must be up to date. Animals cannot be left alone in rented accommodations.

Campsite rules

Customers must follow the campsite rules which are displayed at the reception.

Applicable Law

These general conditions are subject to French law and all disputes concerning their application falls under the jurisdiction of the tribunal de Commerce de Périgueux.